

Removing Content from Topix.com

Option 1 – Free Service,

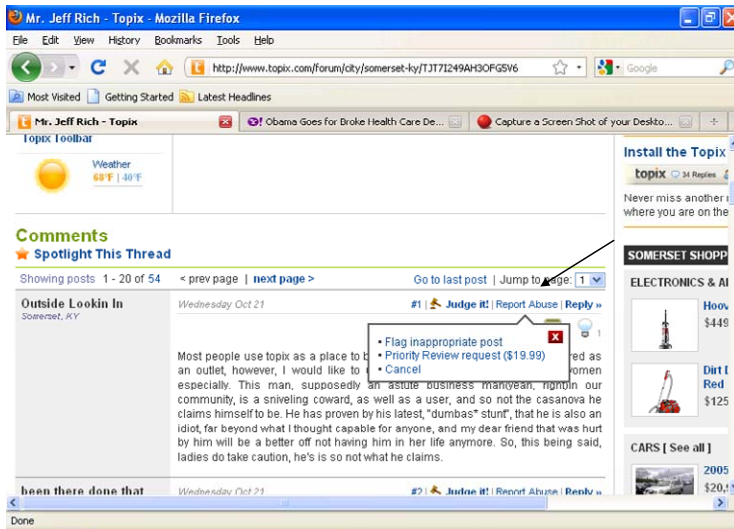
Post and thread removed within 48 hours

Your experience may vary, but in steps performed by the Office of Attorney General the following process resulted in posts and forums being removed within 48 hours for no charge.

Step 1

- The first step to have inappropriate forum posts removed from Topix.com is to click the “report abuse” heading of the offensive post.
- Once the “report abuse” heading is clicked a drop down screen will give you three options.

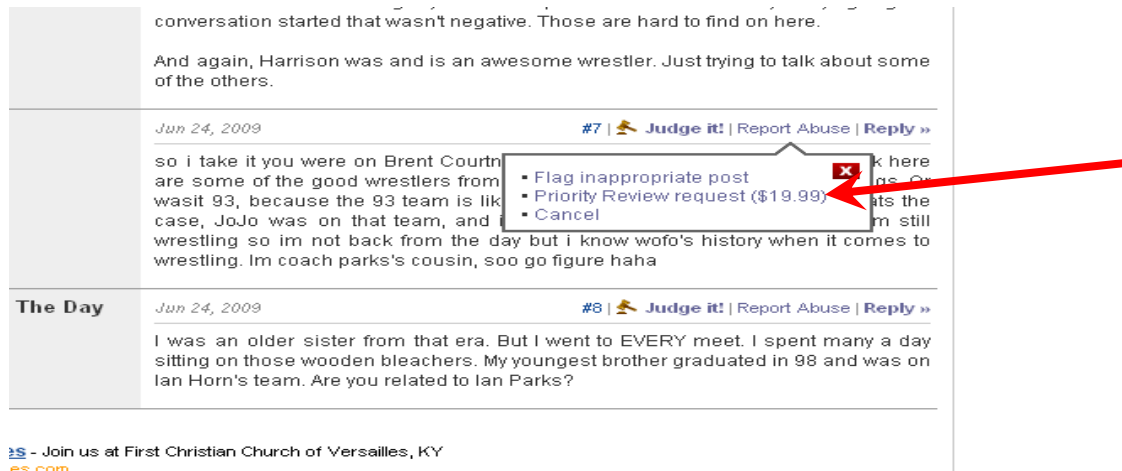
Step 1: when properly done you should see this page:



Step 2

- Click the option that says “Priority Review request (\$19.99).*

*If you follow the steps below no money will be charged to your account using this method.



The screenshot shows a forum post with a context menu open over the 'Priority Review request (\$19.99)' option. A red arrow points to this option. The post text includes: 'conversation started that wasn't negative. Those are hard to find on here.', 'And again, Harrison was and is an awesome wrestler. Just trying to talk about some of the others.', 'Jun 24, 2009 #7 | Judge it! | Report Abuse | Reply »', 'so i take it you were on Brent Court...', 'are some of the good wrestlers from...', 'wasit 93, because the 93 team is lik...', 'case, JoJo was on that team, and...', 'wrestling. Im coach parks's cousin, soo go figure haha', 'The Day Jun 24, 2009 #8 | Judge it! | Report Abuse | Reply »', 'I was an older sister from that era. But I went to EVERY meet. I spent many a day sitting on those wooden bleachers. My youngest brother graduated in 98 and was on Ian Horn's team. Are you related to Ian Parks?'. At the bottom, there is a link: 'Join us at First Christian Church of Versailles, KY es.com'.

Step 2: when properly done you should see this page: Feedback - Topix

Enter your Feedback

* Indicates required fields

Thanks for using the Topix feedback system. All feedback submitted is reviewed by the Topix team. Due to the high volume, Topix is unable to respond individually to all feedback. If you wish to place your submission in a priority queue to be reviewed before general feedback submissions, please select "**Priority Review**" from the drop-down menu.

Please select your type of feedback below, and be sure to fill out the required fields as completely as possible. Submissions that do not contain complete information **cannot be processed** (and **cannot be refunded** in the case of Priority Review).

Type of feedback *

You have selected "Priority Review". Priority Review guarantees expedited review from the Topix Community Management team within 1 business day of receiving your submission and payment. Note that your Priority Review submission **does not guarantee that the content will be removed** -- only that it will be reviewed by the team. You will receive written confirmation of the review.

It is vital that we receive specific information about the content you feel should be reviewed. At the **top of every post**, there is a **blue number** that corresponds to the **permalink** for that post.

Permalink — #21 | Judge it! | Report Abuse | Reply »

With your mouse, right-click on that number, select "**copy link location**" (or equivalent) and then paste that link in the field provided below.

Step 3

- At the Section titled “Type of Feedback” click the drop down box, and select “Report inappropriate forum post” highlighted in the drop down menu below.

Step 3: when properly done you should see this page:

www.topix.com/ext/feedback?clicked_page=ncp%3A%2Fwww.topix.com/forum/city/somerset-ky/131/1249AH3UH65V6&page_title=

Thanks for using the Topix feedback system. All feedback submitted is reviewed by the Topix team. Due to the high volume, Topix is unable to respond individually to all feedback. If you wish to place your submission in a priority queue to be reviewed before general feedback submissions, please select **“Priority Review”** from the drop-down menu.

Please select your type of feedback below, and be sure to fill out the required fields as completely as possible. Submissions that do not contain complete information **cannot be processed** (and **cannot be refunded** in the case of Priority Review).

Type of feedback *

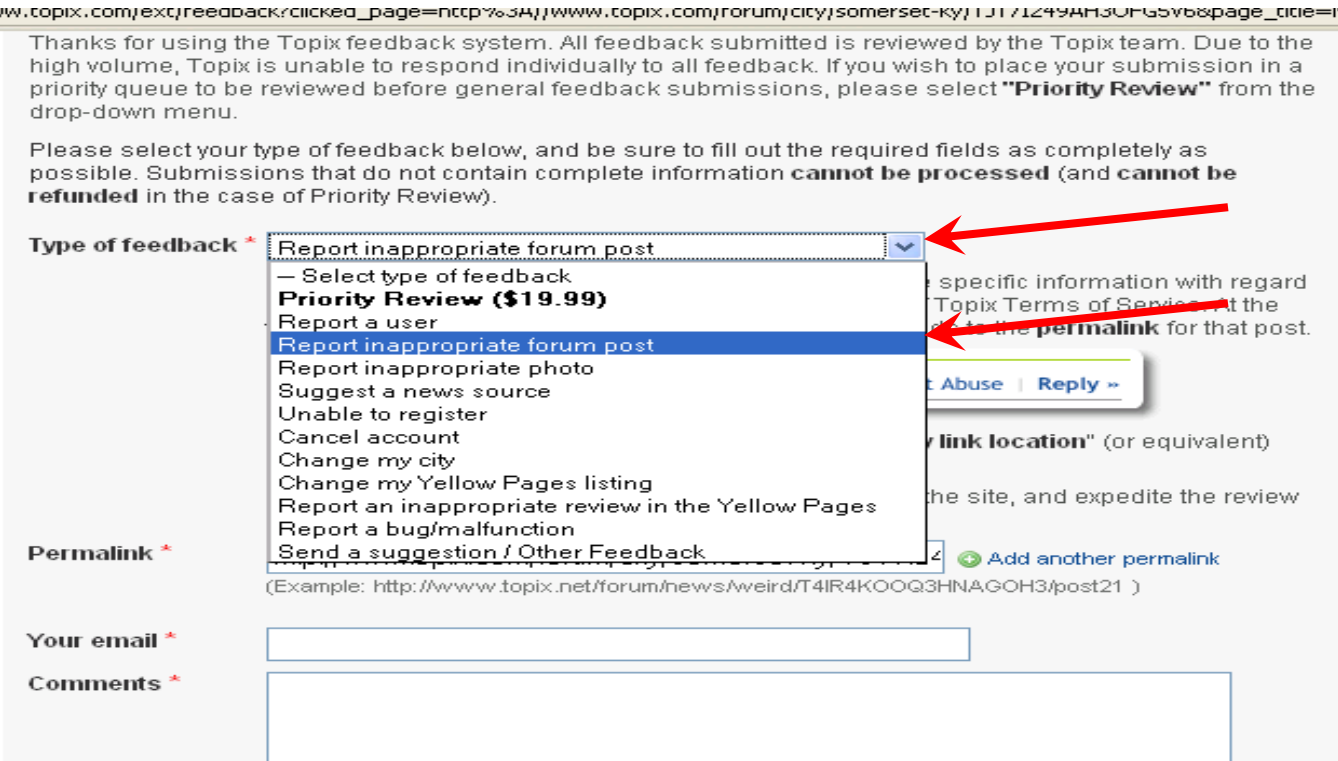
- Report inappropriate forum post
- Select type of feedback
- Priority Review (\$19.99)**
- Report a user
- Report inappropriate forum post
- Report inappropriate photo
- Suggest a news source
- Unable to register
- Cancel account
- Change my city
- Change my Yellow Pages listing
- Report an inappropriate review in the Yellow Pages
- Report a bug/malfunction
- Send a suggestion / Other Feedback

Permalink *

(Example: <http://www.topix.net/forum/news/weird/T4IR4KOOQ3HNAGOH3/post21>)

Your email *

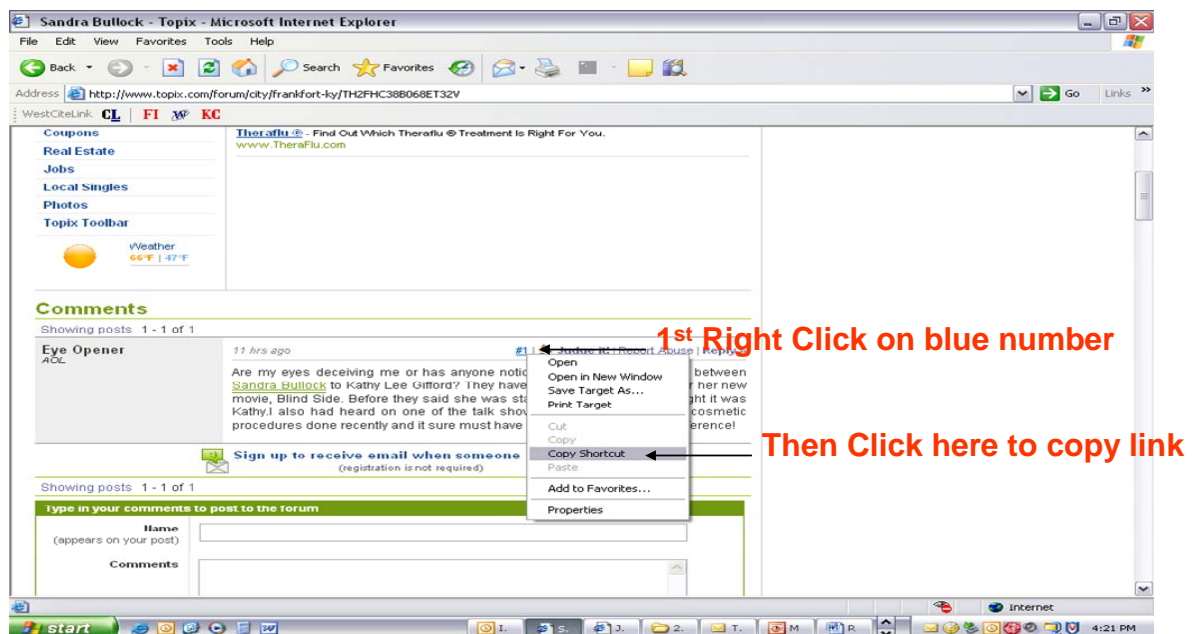
Comments *



Step 4

- Return to the page with the post you wish to remove:
- First copy the link to the post you wish to remove by right clicking on the blue number at the top of the post and then by clicking on “Copy Shortcut” or equivalent.

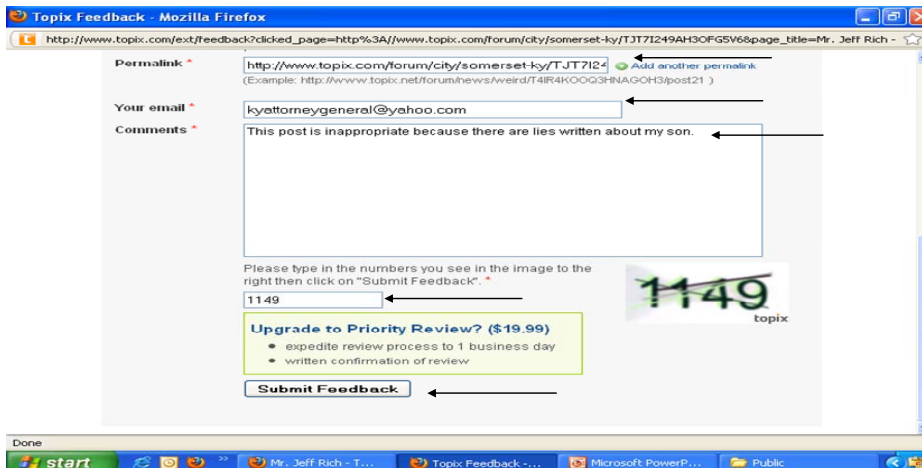
Step 4: when done properly you should see this page:



Step 5

- Return to the Feedback Page window and paste the link in the box marked “Permalink”.
- In the box labeled e-mail address, type in your e-mail address.
- In the box labeled “Comments,” explain the reason you feel the post is inappropriate.
- There is a security box at the bottom of the page where you must type in the letters and/or numbers as they appear on your screen.
- Click on the Submit Feedback icon.

Step 5: when properly done you should see this page:



Option 1 – Finished

In tests conducted by the Office of the Attorney General, forums reported using the above process were removed within 48 hours.

Option 2 – Priority Review

Cost: \$19.99, Your experience may vary but in tests performed by the Attorney General's Office, content was reviewed within 24 hours

Follow same steps as in Option 1 but select \$19.99 Priority Review at Step 3. This option requires use of a credit card and will result in a charge of \$19.99 to your account. There is no guarantee that the content will be removed.